



teammetallogic[®]

IT support that speaks your language



HyperCardiff

HyperCity Fibre Network

BT Cardiff



Elevate[®]



teammetallogic®
IT support that speaks your language

The fibre network to build your business on

HyperCardiff is the result of a multi million pound investment to build a 130 km fibre network in Cardiff, aimed at enriching the lives of residents and businesses through improved digital, data, and technology.

Over 100,000 businesses can now get connected to symmetrical speeds of up to 10Gbps with 100% uptime AlwaysON available.



Rapid delivery

Delivering fast symmetrical speeds of up to 10Gbps, from the moment of going live.



Partnership

Cardiff Council & Welsh Government are committed to delivering 100% fibre optic internet coverage by 2025.



6th HyperCity

Cardiff is now the UK's 6th HyperCity

Why HyperCardiff?

Team Metalogic has selected 'Elevate' to deliver HyperCardiff to our Partners. As a trusted delivery partner you can rest safe in the knowledge that you will deal with our own in-house service teams whilst benefiting from Elevates' innovative connectivity solution.

Elevate invested millions of pounds building their own full fibre and wireless network in key business cities across Britain, with the most recent city being Cardiff which is renowned for unreliable internet, until now.

Thanks to Elevate, over 100,000 businesses can now get connected to symmetrical speeds of up to 10Gbps with 100% uptime AlwaysON available.



Who are Elevate?

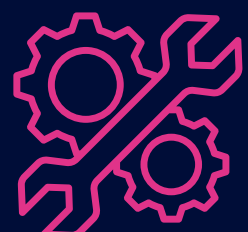
- Britain's fastest business internet provider of wholesale B2B fibre and wireless connectivity
- Symmetrical speeds of up to 10Gbps
- Award-winning service delivery
- 100% uptime AlwaysON with rooftop wireless backup
- Delivery OnNet in as little as 10 days
- Over 300 Preconnect® connected buildings
- Installed, managed & monitored 24/7 by their own engineers
- In partnership with Cardiff Council & Welsh Government



Built for business users only, offering uncontended symmetrical speeds up to 10Gbps to over 100,000 businesses.



Working with commercial landlords, we upgrade buildings with Preconnect to get tenants connected in as little as 10 days.



Our local infrastructure and network engineers build, manage and maintain the network, getting you connected in as little as 10 days.

The Cardiff Opportunity

Multi million pound investment aimed at enriching the lives of residents and businesses through improved digital, data, and technology.

Core focus to:

- Increase economic opportunities
- Deliver a more prosperous and resilient society
- Create a healthier, equal society through well-connected communities
- Put an end to the sporadic nature of / access to high-speed fibre internet as a result of patchwork network

In 2023 Elevate were carefully selected by Cardiff Council and The Welsh Government to transform Cardiff's connectivity offering as part of a £6m contract.

Total opportunity to support over 6k businesses reach their connectivity expansion in the next 12 months.

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Cardiff Council & The Welsh Government, committed to delivering 100% fibre optic internet coverage by 2025

BT Cardiff



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Government-led phased approach:

- Phase 1. covering central Cardiff, completed March 2024
- Phase 2. scheduled for rollout throughout 2024/2025

Phase 1

- Phase 1 of the project is live, with our network covering a 30KM radius, including the key business districts of Cardiff Gate and St. Mellons.
- Hand selected Partners can tap into this network to deliver high speed, AlwaysON resilient connectivity (with backup options) to their customers safe in the knowledge that service will be delivered end-to-end.

Phase 2

- Throughout 2024/25, we will expand the network to extend up to 130KM, significantly boosting coverage and density
- This will include the City Centre, Cardiff Bay and all key business districts, to over 6,000 businesses

Team Metalogic are official authorised partners of Elevate and their HyperCardiff service.



Elevate[®]
Founding Partner

Broadband Packages

	<div>Broadband Affordable, scalable full-fibre internet for startups and small teams ready to grow.</div>	<div>Most Popular Enterprise Broadband Symmetrical, SLA-backed FTTP for reliable, high-performance connectivity</div>
Type	FTTP	Symmetrical FTTP
Max bandwidth	1Gbps	1Gbps
Bandwidth guarantee	-	✓
Uptime SLA	-	✓
Target uptime		99.5%
Break fix SLA	✓	✓
Support	Business hours	Business hours
Response time	12 working hours	4 working hours

Package	B150	BB500	BB1000	EBB500	EBB1000
Download	150Mbps	500Mbps	1Gbps	500Mbps	1Gbps
Upload	20Mbps	50Mbps	100Mbps	500Mbps	1Gbps
Installation price	Free	Free	Free	Free	Free
Monthly price	POA	POA	POA	POA	POA

All pricing excluding VAT

Need a dedicated line?

Get Dedicated Internet Access up to 10Gbps, backed by a 99.99% uptime guarantee and round-the-clock support for seamless reliability.

The Team Metalogic Way

At Team Metalogic, we pride ourselves on providing unrivaled trusted service and support. When introducing new technical solutions, we carefully vet and select solution providers that we know can deliver what our Partners have come to expect from a quality, service and budget perspective. Introducing, the technical innovation from Elevate.

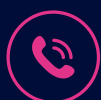
With Elevates' HyperCardiff solution, we provide quick and seamless support from Initial fault analysis and troubleshooting to project completion and day to day management.

We continue to provide one dedicated contact number for all Partners to call, know matter the issue, ensuring we are always accessible to you.



Unlock Hyperfast Internet
with **HyperCardiff**
from Team Metalogic today

[Contact us to get started](#) 



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